

WEBSITE TERMS AND CONDITIONS

Effective Date: February 12, 2026

1. Acceptance of Terms

By accessing or using www.koolright.com (the "Website"), you agree to be bound by these Terms and Conditions. If you do not agree, you should not use this Website.

2. Services Description

Kool Right LLC provides HVAC installation, repair, maintenance, duct cleaning, indoor air quality services, and related mechanical services throughout Volusia, Seminole, and Orange Counties, Florida. All services are subject to availability, inspection, and written approval.

3. No Estimates Online

Information provided on the Website, chatbot, SMS, or AI receptionist is for general informational purposes only. Pricing is not guaranteed unless provided in a written estimate signed by both parties. We do not provide binding estimates via website chat or SMS.

4. Scheduling & Appointments

Appointments scheduled through the Website, phone, or automated systems are subject to confirmation. We reserve the right to reschedule due to weather, equipment availability, safety concerns, or unforeseen circumstances.

5. Payments & Billing

Payment is due upon completion of services unless otherwise agreed in writing. We accept approved payment methods through secure third-party processors. Late payments may be subject to service suspension or additional fees.

6. Permits & Compliance

When required, permits will be obtained in accordance with Florida and local municipal regulations. Customer agrees to provide access and necessary approvals required for lawful completion of work.

7. Warranty Disclaimer

Manufacturer warranties apply to equipment as provided by the manufacturer. Labor warranties, if offered, will be specified in writing. Except as expressly stated, services are provided "as is" without additional warranties.

8. Limitation of Liability

To the maximum extent permitted by Florida law, Kool Right LLC shall not be liable for indirect, incidental, special, or consequential damages arising from use of the Website or services. Our total liability shall not exceed the amount paid for the specific service in dispute.

9. User Conduct

You agree not to misuse the Website, attempt unauthorized access, upload malicious code, or interfere with Website functionality.

10. Intellectual Property

All Website content including logos, text, graphics, and branding are property of Kool Right LLC and may not be reproduced without written permission.

11. SMS & Electronic Communications

By providing your contact information, you consent to receive service-related communications. Marketing communications require opt-in consent. Message and data rates may apply. Reply STOP to opt out.

12. Third-Party Links

The Website may contain links to third-party sites. We are not responsible for their content or privacy practices.

13. Governing Law

These Terms are governed by the laws of the State of Florida. Any disputes shall be resolved in courts located within Florida.

14. Modifications

We reserve the right to update these Terms at any time. Continued use of the Website constitutes acceptance of updated Terms.

15. Contact Information

Kool Right LLC Phone: 1-844-771-KOOL Email: info@koolright.com Florida HVAC License #: CAC1824314